



PARK REGULATIONS

By entering the Efteling grounds you agree to these Park Regulations.

1. Entry tickets

If you want to visit our park you need a valid entry ticket. During your visit you must show this entry ticket when requested.

2. General rules

In Efteling the Dutch law and the Dutch standards and values apply. During your visit, think about your own and other people's safety and possessions, as well as those of Efteling. Prevent dangerous situations and always treat one another with respect. Rowdiness, destruction, violence, unnecessary noise or other unwelcome behaviour will not be tolerated. Possession of weapons, being under the influence of alcohol and/or drugs, dealing or being in possession of drugs and using certain objects, such as telephones, GoPro's, selfie sticks etc. in a dangerous and/or annoying manner, is not allowed. The use of drones in and around the Efteling is prohibited.

3. Pets

Pets are not allowed in Efteling. If you leave them in your car, any (damage) costs for freeing your pet from the vehicle will be at your own expense. Certified/trained assistance dogs are allowed in the park.

4. Assistance vehicles

Only assistance vehicles are allowed. Efteling has a free wheelchair loan service and a paid mobility scooter loan service. More information can be found at this location and on our website.

5. Liability

You enter the park at your own risk. Efteling cannot be held liable except in case of damages caused by intent or gross negligence of Efteling. Have you suffered damages? Then you must show this to the Efteling security before leaving the parking area and furthermore let Efteling draw up a report. Efteling is no longer liable for damages if the report is made after leaving the parking area.

6. Directions and instructions

You should always follow the directions of our staff fully and directly and comply with the instructions on the boards. The company management always has the right to take and keep an attraction out of operation. This does not constitute a right to compensation.

7. Denial of admission and expulsion

Efteling reserves the right to deny you access to the park or evict you if your behaviour suggests that you may endanger yourself or others or interfere with other guests in their Efteling experience. The verbal and/or visible proclamation of (life/political) beliefs or holding demonstrations on the premises is not permitted. The apparent intention to proclaim (life/political) beliefs or hold a demonstration may also lead to denial of access to the park or expulsion. In the event of suspected

theft, possession of prohibited items or an apparent intention to proclaim beliefs or hold a demonstration, Efteling reserves the right to search your property or to search you.

8. Clothing

If you are indecently dressed, or disguised in such a way that you could be associated or confused with Efteling entertainment or Efteling staff, we reserve the right to deny you entry to the park.

9. Own food and drink

It is permitted to bring your own food and drink into the park. Is it busy? Then we request that you enjoy the food and drink you brought with you in one of our many picnic areas instead of in our restaurants and on our terraces.

10. Alcohol and 0.0 drinks

Efteling applies the same policy for 0.0 drinks as for variants with alcohol. This means that no 0.0 drinks will be sold to minors.

11. Smoking

The World of Efteling is smoke-free. Smoking is only allowed in the designated smoking zones. This also applies to e-cigarettes and vaping.

12. Deposit

Searching through and removing or taking away (the contents of) dustbins, waste containers, deposit machines, donation bins and collection bins is not permitted. The contents of the aforementioned bins and containers are the property of Efteling. Deposit bottles are the property of the producer of the contents of the deposit bottle. Deposit cups are the property of Efteling.

13. (Commercial) activities

Carrying out (commercial) activities, including recording, researching, advertising and collection information is not allowed on the Efteling grounds without prior written approval.

14. CCTV and attraction photographs

To protect your and our security and property, camera surveillance is present in Efteling. In many attractions, photos or moving images of you are taken that you can buy at the exit of the attraction. Here the images are displayed on screens. It is also possible that recordings are made in or near the park by or for Efteling. Efteling can use these recordings for publications and promotional purposes. Do you not want to be photographed or filmed during your visit? Then avoid the area where recordings are made or ask an employee or the production team if they can avoid photographing or filming you. It is not allowed to make audiovisual recordings of employees without their prior explicit consent.

Violation of these Park Regulations can lead to refusal of entry or to removal from the park or - in certain cases will be reported to the police. There is no right to compensation in these cases.

The management reserves the right to frisk, check (hand)bags and to ask for a valid proof of identity for the protection of safety or, if the facts and/or circumstances dictate this, as a precaution. If you do not cooperate with this, you may be removed from the park.

The management decides in all other cases which are not explicitly mentioned in these Park Regulations.