



Declaration disabled visitor

Facilities card request

Hereby I,

Name:

Date of birth:

Declare:

1. That due to a disability I am not able to visit attractions in Efteling by means of the normal queue, and therefore wish to make use of the facilities card of Efteling which gives me access to the special points of entry. This facilities card is valid for the duration of the validity of my entry ticket.

2. I can (*tick what is applicable*):

Visit the attractions with the help of my companion (and possibly an employee of the attraction). And therefore also in the case of evacuation, with the help of my companion (and possibly an employee of the attraction):

- board and descend from the vehicle in the attraction.
- experience the ride. This includes in any case the adopting of a specific seated position, holding on and bracing oneself.
- follow verbal and/or visual instructions.

Visit the attractions entirely independently and I can, therefore, meet the three aforementioned requirements without the help of a companion (also in the case of an evacuation).

I declare that I have completed this declaration truthfully and that I have read the "Conditions Facilities card", accept them and will comply with them.

Signed on at

Signature*

.....

* Are you a minor? Then your parents/legal representatives must sign this declaration. Are you an adult and not able to sign the declaration due to your disability? Then an adult must, with your permission, sign the declaration on your behalf. Are you an adult, but do you have a legal representative who acts on your behalf? Then the legal representative must sign the declaration.

Conditions Facilities card

Efteling wants to make sure all its guests have an unforgettable and safe day out. We therefore strive to make the park accessible to everyone.

In order to make the visit as safe and pleasant as possible for disabled visitors, there are special provisions.

1. Why do we request this declaration?

In this declaration, the guest declares that he/she is not able to visit the park by means of the normal queue. We request this declaration because our employees are often unable to assess this.

2. Entrance through the wheelchair access with facilities card and companion(s)

A visitor can visit an attraction by means of the wheelchair entrance if he/she has a facilities card and is accompanied by at least one companion who is at least 16 years old. With the help of this companion and possibly also an employee of the attraction, the visitor must be able to, including during a possible evacuation:

- a. get into and out of the attraction
- b. experience the ride (depending on the attraction he/she must, for instance, be able to adopt a specific sitting position, hold on and/or brace himself/herself)
- c. follow verbal and visual instructions

An exception to this rule is made if the disabled guest declares to be able to visit the attraction independently, even in the case of an evacuation. In this case, the guest may visit the attraction without a companion. They will then receive a facilities card stating this at the Visitors' service centre.

3. Validity declaration

This completed and signed declaration must be shown at the Visitors' service centre (at the main entrance) of Efteling. On presentation of the declaration and a valid proof of identity at the Visitors' service centre (at the main entrance), the visitor will receive a personal facilities card. This card allows the visitor to make use of the provisions for disabled guests. The facilities card issued is valid for the duration of the validity of the entry ticket of the visitor. At the Visitors' service centre, visitors with season tickets must indicate if the disability is of a temporary or of a permanent nature. In the case of a temporary disability, the facilities card has a limited validity.

4. Liability and other provisions

The use of the facilities card is exclusively reserved for disabled guests. In order to combat fraudulent use of the facilities card, Efteling reserves the right to, randomly and/or in the case of doubt, ask the visitor to provide a proof of the disability by means of the submission of a document which confirms the disability (for instance Autipas, Blue Badge parking card, medical certificate CIW, Companion pass NS, doctor's statement, etc.)

Furthermore, Efteling reserves the right to still refuse visitors with a facilities card access to an attraction if it sees a reason thereto because of the safety of the visitor and/or third parties. Therefore, Efteling does not offer the visitor with a facilities card a guarantee that he/she will effectively be allowed to visit all attractions. If it is confirmed that a visitor is making fraudulent use of the facilities card, he/she can be refused entrance to the park, and Efteling will be able to recover any damages it has suffered from the visitor.

The use of the facilities card is entirely at the own risk of the visitor. The visitor himself/herself must determine whether he/she requests a facilities card and if he/she is able to visit an attraction (except in the case of a refusal at the behest of an Efteling employee). Efteling does not accept any liability regarding this.

Efteling points out that a facilities card is not a priority card. The facilities card is only a proof that visitors are allowed to make use of the wheelchair access at an attraction. The waiting times at a wheelchair access are in principle no shorter than those of the regular queue.