



PARK REGULATIONS

Welcome to Efteling, a World of Wonders!

These general conditions were established to make your stay and that of other visitors as pleasant as possible. The management of Efteling thus asks that you acquaint yourself with this set of regulations and comply with the instructions it includes. Upon entering Efteling property, you agree to these regulations. Violating these regulations can result in your removal from the park or – in certain cases – reporting you to the police.

1. PARKING

The rules and traffic signs indicated in Dutch traffic regulations apply to our car parks. To encourage the smoothest possible flow of traffic, visitors should follow the instructions provided by our parking attendants. Cars should be parked in the indicated parking spaces or according to the instructions of the parking attendants. The car park is closed (except for taxis, during special events and musical) to incoming traffic one hour before the park closes. If you do not park your car within the limits of indicated parking spaces and this results in congestion, your car can be towed at your risk and at your expense.

Be sure that when you leave your car, its doors, boot, windows and sunroof are locked and that you have not left any valuable items behind.

We also ask that you not leave any pets behind in the car; dogs are to be taken on leash to the kennel.

In the event of burglary or theft, Efteling is not liable for any damage. The same applies should damage be caused by storm, fire, hail, explosion or any other extraordinary events. Efteling is liable for damage, however, if the damage to your vehicle is due to an intentional act or gross negligence committed by our employees or by persons for whom Efteling bears responsibility. You should show this damage to Efteling's company security or to the police before leaving the car park and allow Efteling to make a report about the matter.

Visitors holding a car park season ticket do not have any precedence over other visitors or any guarantee of a parking space: parking is always a matter of first come, first served.

2. ADMISSION TICKETS

Admission to the park sites is permitted only through the official admission gates and only with a valid admission ticket or an invitation to an organised event in the park. The right to admission ends upon leaving the park. It is prohibited to enter the premises of attraction park The Efteling outside opening hours. Selling on of admission tickets in the car park or at the main entrance is also not permitted.



3. GENERAL RULES

- a) Dogs and other pets are not permitted in the park. Efteling has a kennel in which you can leave your dog in good hands and at no extra cost. You are expected to provide food and exercise yourself. Further conditions at the kennels.
- b) The safety instructions indicated on signs or the directions given by our personnel must be strictly followed.
- c) Visitors must not stray from paths, squares and indicated picnic areas.
- d) Moving through the park on skates, a scooter, a segway or any other vehicle except for a wheelchair or a pram is not permitted.
- e) Weapons or any other objects such as knives, chains, etc. that could be used, in the perception of the management, for blackmail or threat, are strictly prohibited on Efteling grounds. The management reserves the right to confiscate these objects or to remove the person possessing any of these objects from the park, if necessary in cooperation with the police.
- f) Instructions given by personnel must be followed completely and immediately.
- g) Making unnecessary noise and playing radios, etc. is prohibited.
- h) A smoking ban applies to all covered locations, including covered areas where people are waiting in queues. Smoking is permitted only in the open air.
- i) The management is authorised to determine for themselves the need to close down a ride or section of the park and to keep it closed without such an action giving visitors the right to any refund on the price of an admission ticket.
- j) Persons who are under the influence of alcohol or illicit drugs or who are dealing in or in the possession of illicit drugs can be denied admission to the park or can be removed from the park without reimbursement for any expenses incurred.
- k) Malice and/or vandalism, including destruction of property of other Efteling visitors, or otherwise inappropriate behaviour against visitors and/or our personnel will not be tolerated. People who are guilty of such behaviour shall immediately be removed from the premises. The police may be notified.

4. USE OF BUILDINGS AND RIDES

The use of buildings and rides is entirely at your own risk. Efteling is not liable for damage and/or injury due to the use of rides.

The installations and rides are made available within the framework of normal use. Pay attention to the instructions indicated on signs or the directions given by our personnel.

Should you deliberately ignore instructions or directions for use, the ride operators can exclude you from use without your being able to demand a refund of your admission fee. This also applies should you attempt to push ahead. You are responsible yourself for the damage and/or injury caused by your misconduct and/or not following the directions of our personnel.



5. USE OF PLAYGROUNDS

The use of playground equipment in the playground, playing fields and other such installations is entirely at your own risk. Efteling is not liable for damage and/or injury caused by improper use.

6. TELEVISION/VIDEO RECORDINGS AND PHOTOGRAPHY

Television recordings can be made in the park at any time. If you do not wish to appear in these recordings, you should avoid the locations where you see a film crew working. Making recordings for commercial purposes without written permission from Efteling in advance is prohibited. Film crews and photographers who present themselves at the entrance with this intention can be denied admission.

Efteling shall oppose the publication and reproduction of copyrighted works by third parties who do not have permission from Efteling to engage in these activities.

7. CAMERAS

We hereby inform you that both visible and invisible camera surveillance is used to protect your safety and property as well as the safety and property of Efteling.

8. LIABILITY

We are liable for damage and/or injury to you or to your property only insofar as this damage/injury is due to an intentional act or gross negligence committed by our personnel or by persons whose actions are at the risk and expense of Efteling. Efteling's liability for other damage and/or injury such as the participation in / making use of our rides is hereby explicitly excluded.

9. NOTIFICATION OF DAMAGE/INJURY

All installations in the park are carefully inspected and monitored. If, in spite of these efforts, you should suffer damage and/or injury, you should report this without delay to one of the employees of Efteling and this person shall inform company security and the duty manager. Should you observe situations that might lead to damage and/or injury, we ask that you inform one of our employees about this. We are no longer liable for damage and/or injury if the report takes place after leaving the park.

10. ADVERTISING AND OFFERING GOODS AND SERVICES

Engaging in advertising and offering goods and services on Efteling grounds and in car parks is prohibited. This applies equally to public surveys, counts and collections.



11. HOUSE RULES

If the nature of the violation in all reasonableness so dictates, and to protect the safety of other visitors and employees, the management reserves the right to remove persons from the park who do not conduct themselves according to these regulations, do not comply with these regulations, or who are found in the park without a valid admission ticket. Such removal gives no right to any refund of the admission fee or any possible compensation.

The management also reserves the right, in order to protect the safety of other visitors and the park's personnel, and if the nature of the facts and/or conditions so dictate, to search the clothing of persons who do not conduct themselves according to park regulations. Refusing to comply with such a search can lead to removal from the park.

12. OVERIG

The management shall arrive at decisions in all cases not explicitly listed here.